

Whānau/Family

WORKING TOGETHER TO ACHIEVE GREAT LIVES | MAHI TAHI KI TE WHAKATUTUKI I TE ARA NUI

Executive Director - Programmes



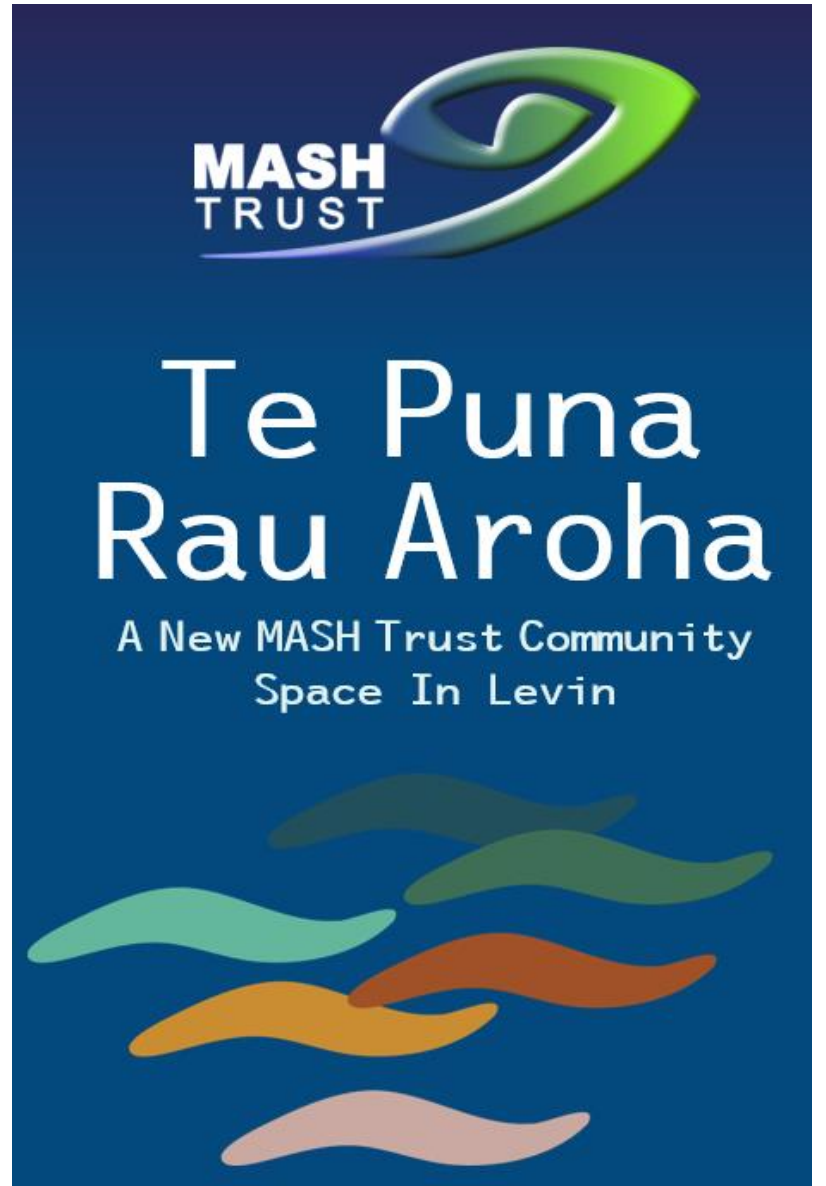
Tania Lennon

Tenā koutou,

It is time again to share your experiences with us. Our first round of surveys for 2025 are out now for the people we support and whānau. It is so important that your voice is heard so please take five minutes to complete one. Details are in this newsletter.

We have been busy internally at MASH on a couple of big pieces of work. The first is called Tupuranga, which is around our enterprise software systems.

In July, we will start using software called iplanit for the way we manage the delivery of services for your whānau/family member. iplanit is person-centred, and built around the person, putting them and their choices at the heart.



Full story on page 2

This means better management of your family/whānau member's daily support needs and plans.

We are really excited about this software and are getting ready to start using it by developing training for our staff to ensure we use the system well and are putting in good quality information.

As we move through towards winter, we also enter flu season. Many people we support will be eligible for a free flu vaccination. If that is something your family/whānau member is interested in, we are happy to support that to happen.

Ngā manaakitanga,

Tania Lennon

Executive Director – Programmes

Te Puna Rau Aroha

----- ANNA HARRIS

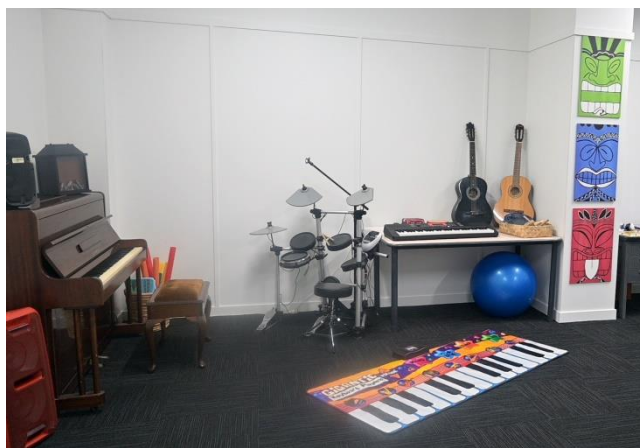
On Monday 24 March, we officially opened our new community space Te Puna Rau Aroha in Taitoko Levin.

This has been a project years in the making as we searched for a site in Horowhenua that would be fit for the future of MASH. We spent time refining plans, and consulted across the community with iwi, sector experts, staff, people we support, and their whānau.

We worked closely with Wayne Bishop Group around the construction work, while a catalyst team made sure everything from data cabling to furniture was taken care of. We also worked with Muaūpoko who gifted the name Te Puna Rau Aroha to MASH and led the site blessings.

Our new community space aims to bring the community in with bookable spaces such as the Sensory Space, and Spa Pool, as well as being a base for Living Plus (disability vocational service), and our office-based staff in Levin.

Bookings can be made for the Sensory Space and the Spa Pool through our website: www.mashtrust.org.nz/tepunarauarohalevin



Creating Community Together in Lower Hutt

----- ANNA HARRIS

Living Plus in Lower Hutt has been working closely with the local council on a meaningful new project right outside our doors.

Te Tapūnga Hapori e, a vibrant new outdoor community space just outside Living Plus on Daly Street, has now officially opened. Thanks to collaboration with MASH, the space has been designed with accessibility and inclusion at its heart.



A few months ago, Hutt City Council reached out to Jo Hockley, Service Coordinator at Living Plus Lower Hutt, to discuss the park development. The project team visited our site, met the people we support, and learned more about the work we do. They were deeply moved by the visit and began to work more intentionally on the park's inclusive features.



As a result, the park now includes wheelchair-accessible picnic tables, sensory planting, a raised vegetable garden also designed for wheelchair access, and a communication board. They even sought input from our team on the Pasifika-inspired artwork within the space to ensure they got it right.



To celebrate the park's completion, everyone at Living Plus was invited to a special ribbon-cutting ceremony. Charlotte, one of the people supported by MASH, had the honour of cutting the ribbon. The event ended joyfully, with bubbles floating through the air as everyone came together to plant the first vegetables in the garden.



Surveys

People we support and their family/whānau

----- VANESSA COWLEY

Our next round of surveys for the people we support and their whānau/family is now open until 5pm Monday 5 May 2025.

This is an opportunity for us to formally gather insights and experiences about the services we provide.

The survey can be completed online here:

People we support survey:

<https://forms.office.com/r/sn4ehP0E6J>

Family/whanau survey:

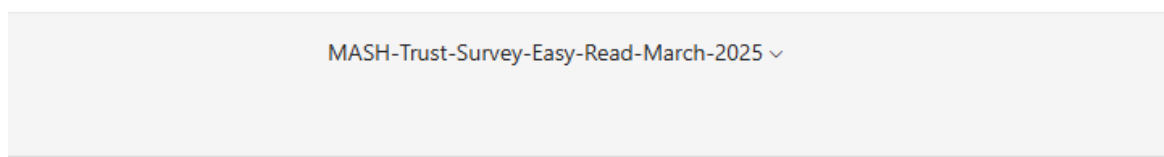
<https://forms.office.com/r/xdzkikpKmP>

Or ask a staff member to print a copy for you (we do have Easy Read available too).

We have been working on the actions that came out of the September/October survey. Some of these have proven to be large pieces of work but we are making progress.



- Continue the roll out of The MASH Way, and our new operating model. This is a work in progress and has been supported by a huge training roll out of My Life My Plan, our new way of goal planning.
- Updating key contacts for people we support – we wanted to make sure we had the right contact details in our systems so a project was undertaken to check and update details. This has been completed.
- More engagement prior to the next survey going out – this has been underway and we hope to see more people aware of the survey and choosing to share their experiences with us.



MASH Trust

People we support



Which MASH service are you a part of?

Please complete a separate survey for each MASH service you are part of.

Tick the box



Disability Residential



Mental Health Residential

Getting out and about

VANESSA COWLEY



MASH Leadership Team



Marlon Hepi, Angelique Walker, Tania Lennon, Te Ariki Paitai

Bruce Miller, Janet Ellery, Sandra Lester,

Penny Odell, Karleen Edwards, Jason Raman

Darryl MacDuff, Anna Harris

Absent:

Isaac Davis and Adam Bouman

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